

# Urgent Primary Care Centre, Surrey Community

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Community  
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# Introduction and Context

- Mandate from Ministry of Health
- Provincial context
- Innovative
- Stand alone
- Fast track opening
- Location

# Rendering of Wait Room



# Purpose and Goals

The Urgent Primary Care Centre is a component of Primary and Community Care:

- Timely access
- Low barrier
- Expanded hours of operation
- Efficiency in meeting health and social needs

# Service Role

- Longitudinal Primary Care – attachment for North Surrey/Whalley residents
- Urgent (timely) Primary Care – visits for timely access to care for unattached and attached clients

# Target Population

- Vulnerable, high needs individuals
- Birth to end of life
- Living in North Surrey/Whalley

# Multidisciplinary Care Team

- General Practitioners
- Nurse Practitioners
- Registered Nurses
- Medical Office Assistants
- Social Workers
- Mental Health Clinicians
- Pharmacists
- Unit Aides

# Models of Care

- Team based
- Collaborative
- Clients see the most appropriate clinician
- Group visits and teaching
- Outreach nursing
- Virtual Health



# Primary Care - examples

- Physical check-ups
- Prevention, early detection and management of disease – screening
- Disease diagnosis and treatment
- Chronic disease management
- Support for self-management
- Reproductive care

# Urgent (Timely) Care - examples

- Management of minor illnesses – ear aches, sore throat, fever, infections
- Management of sprains
- Suturing of small wounds
- Management of medications
- Crisis intervention for mental health challenges

# Community Connections

- Diagnostics – Lab and Medical Imaging
- Specialist offices
- Emergency Department
- Jim Pattison Outpatient Care and Surgery Centre
- Social Services
- Modular Housing, shelters

# Community Connections (cont.)

- Mental Health and Substance Use Program
- Maternal Infant Child Program
- EHS – Ambulance, Fire, Police
- General Practitioners in community
- Aboriginal – Indigenous Primary Health Care and resources

# Plans for Opening

- Construction
- Move in
- Phase-in hours
- Phase-in of services provided

# Rendering of exam room



# Questions?

*Thank you - for the opportunity to  
share the excitement about  
this new Centre*