WORKFORCE RESET

A Playbook for Workforce and Employer Resilience

PREPARING FOR RECOVERY CHECKLIST

- [ ] Develop integrated business and workforce plans based on future scenarios, including geopolitics, health outcomes, liquidity and finance, supply chain and fiscal response.
- [ ] Refresh your workforce strategy, clearly defining critical capabilities, locations and sourcing mix.
- [ ] Redefine business performance metrics at enterprise, business and individual levels.
- [ ] Determine which aspects of the new ways of working should potentially continue post-crisis, based on the types of work, health outcomes and worker preferences. For example, if some people are working remotely now, should you continue that practice?
- [ ] Build digital ways of working through investments in upskilling for essential skills and capabilities.
- [ ] Establish and maintain access to key talent pools and sources, including workers who may be furloughed and on leave.
- [ ] Continue to monitor worker well-being and productivity and take corrective actions as required.
- [ ] Pivot the firm and workers to start supporting efforts to accelerate the recovery and help deliver on stake-holder (worker, customer, investor and community) outcomes.

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