

2023 SURREY ROADS SURVEY

EXECUTIVE SUMMARY

Over 36.5% of respondents identified as employers – others were employees, self-employed, contractors, consultants, or retired. We had an increase in self-employed, contractors, and consultants respondents.

HIGHLIGHTS:

1. Planning of all major infrastructure projects must anticipate needs and result in infrastructure construction well in advance of increased demand, not long after the capacity is exceeded.
2. That all levels of government must work together to develop an inter-regional transit/transportation plan for the South Fraser economic region; one that would not be subject to political interference but based on best transportation practice.

The daily commute **57.3%** of respondents live and work in Surrey – this has increased since last year

15.7% work in Surrey but live South of the Fraser or in Metro Vancouver, up from the previous year

78.7% drove their own vehicle to work – down from 2021 (91.9%)

2.3% walked to work, up from the previous year (1%)

Traveling for business **21.4%** drive 4 or more days a week for work

24.7% drive 2-3 days per week

16.9% rarely drive, a significant increase from previous surveys indicative of work from home

Work from home **39.4%** work from home 3-5 days a week

40.5% do not work from home at all

Travel destinations **24.7%** travel within Surrey, down from the 2021 survey

46.1% travel throughout the South Fraser (Surrey plus options combined)

84.3% travel throughout Metro Vancouver (combining multiple options)

Employee travel **52.8%** of respondents estimate that 0-20% of their colleagues travel for business purposes

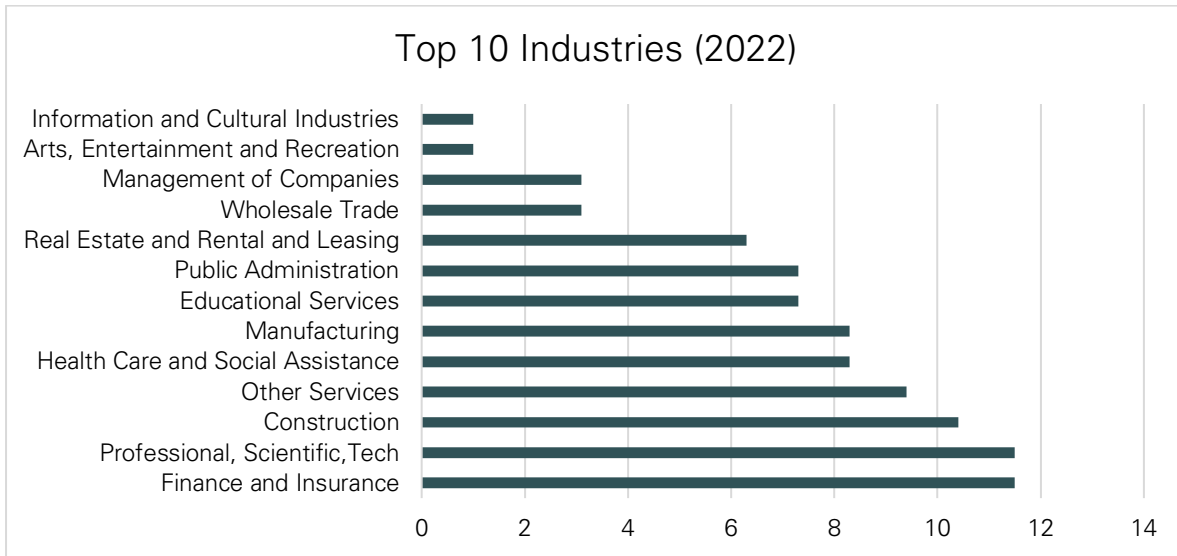
51.7% of colleagues travel 1 to 2 hours per day on average, down from the previous survey

Barriers to choosing alternative modes of transportation **40.5%** indicated that there are no barriers to choosing different options – up from the previous year's survey responses

45% indicated that there is a barrier

Traffic congestion impact on business operations	<p>31.2% indicated there was a limited impact to business operations, up substantially from last year</p> <p>42.9% indicated traffic congestion somewhat impacted business operations</p> <p>26% indicated traffic congestion had a significant impact business operations, down from last year</p>
Top 3 corridors requiring attention	<p>42.7% chose 152 Street Overpass of Highway 99: Widen to 4 lanes with transit, walking and cycling facilities</p> <p>35.3% want 80 Avenue: Widen to 4 lanes with walking and cycling facilities from 132 Street to King George Boulevard</p> <p>33.8% want 64 Avenue: Widen to 4 lanes with walking and cycling facilities from 177 Street and 184 Street</p>
Top choice for road connections	<p>66.2% prioritized 72 Avenue with new construction from Fraser Highway to 184 Street</p>
Top 3 intersections requiring improvement	<p>69.8% indicated 88 Avenue and 140 Street, which was the top of the list in 2021</p> <p>58.7% indicated 104 Avenue and 156 Street, which was also the second most frequently chosen option in 2021</p> <p>52.4% indicated 88 Avenue and Harvie Road</p>
Transit needed	<p>73.9% of respondents stated that we <i>should have</i> and <i>definitely need</i> better east/west bus service across Surrey</p> <p>73.4% of respondents stated that we <i>should have</i> and <i>definitely need</i> new/increased bus service to neighbourhoods not served by transit</p> <p>63.1% of respondents determined that we <i>should have</i> and <i>definitely need</i> enhanced bus stops, shelters, benches, and sidewalk access improvements</p>
Curbside bus pull-outs	<p>69.1% believe that curbside pull-outs for buses are <i>very important</i> and <i>extremely important</i>, which is a slight decrease compared to 2021</p> <p>70.6% believe that curbside pull-outs for buses would be effective in reducing congestion along major arterial roadways, which is a 15.5% decrease compared with 2021</p>
Safety first	<p>51.5% support lower speed limits to help reduce the severity of collisions in Surrey</p> <p>44.3% stated that reducing speed would not reduce collisions in Surrey</p>
Bike sharing	<p>15.6% of respondents would be very unlikely to cycle to work if Surrey had bike sharing, up from 2021 but still below 2020 levels (46.5%)</p> <p>49.4% of respondents would be <i>very likely</i> to <i>somewhat likely</i> to use bike sharing, up significantly from 2020 and 2021</p>
Major infrastructure	<p>80.6% want the Pattullo Bridge to have 6 lanes available on opening day</p> <p>52.2% want a bridge (whether as originally planned or with fewer lanes) to replace the Massey Tunnel</p>

Top 10 Industries (2022)



Read the full 2023 Surrey Roads Survey Report: <https://businessinsurrey.com/wp-content/uploads/2022/01/Surrey-Road-Survey-2022-Full-Report.pdf>